

## **Wilmington Endocrinology, P.A. Insurance Policy**

Welcome to our practice. We are committed to providing you with the best possible care and we are open to discussing our professional fees with you at any time.

Currently we are participating with most major insurance companies. However, the deductible, coinsurance, and co-payment may be required at the time of the visit.

Insurance is a contract between you and your insurance company. We cannot become involved in disagreements between you the insurance company regarding deductible, co-payments, covered charges, etc.

In order for insurance claims to be filed promptly it is your responsibility to inform our office of any changes to your insurance. If you do not provide correct insurance information to the office, this may result in claims being denied for timely filing. If a claim is denied for timely filing for this reason you will be responsible for all charges.

## **Wilmington Endocrinology, P.A. Financial Policy**

Your clear understanding of our financial policy is important to our professional relationship. Please ask if you have any questions.

As per above, payment is due at the time of service. We accept cash, checks, Visa, and MasterCard.

Returned checks will be subject to additional collection fees. Charges may also be made for broken appointments and appointments cancelled without 24 hour notice.

We realize that temporary financial problems may affect timely payments of your account. If such problems do arise, we encourage you to contact us promptly for assistance in the management of your account.

Thank you for understanding our financial and insurance policies. If you have any questions about the above information, do not hesitate to ask us. We are here to assist you.

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Upon request a copy of this agreement will be given to the patient.